

Our Return Policy

After many years in the custom graphic industry our policy is simple. We want you happy!

We stand behind all of our products. If for any reason you are unhappy with our products or services, let us know. We will do everything in our power to make it right. If we can't fix it, we will replace it. Our job is to supply you with the best products and service in the industry! Give us the opportunity to earn your business.

And of course, everything we make or sell is Made with pride in the USA!

Questions? Call 863-438-0880 (9am - 5pm Monday - Friday EST)

Thank You,

Chris Chilton

863-438-0880

sales@golfcartnames.com

28597 Hwy 27

Dundee, FL 33838

Returns

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Several types of goods are exempt from being returned. Custom Name Lettering, Custom Decals, Custom Wraps, Designer Wraps and used rolls of 3M 1080 wrap vinyl.

To complete your return, we require a receipt or proof of purchase.

Please do not send your purchase back to the manufacturer.

There are certain situations where only partial refunds are granted: (if applicable)

Any item not in its original condition, is damaged or missing parts for reasons not due to our error.

Any item that is returned more than 30 days after delivery

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at sales@golfcartnames.com.

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at sales@golfcartnames.com and send your item to: Golf Cart Names Returns, 28597 Hwy 27, Dundee, FL 33838

Shipping

To return your product, you should mail your product to: Golf Cart Names Returns, 28597 Hwy 27, Dundee, FL 33838

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund. Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.